

Dear homeowner and resident

WATER CONSERVATION

The Western Cape is experiencing a huge water crises!

With the drought now really biting, we should all have taken note that the City of Cape Town has introduced level 3B water restrictions from 1 February 2017 until further notice. Please take note of the NEW water restrictions and familiarise yourself with the content. It has been circulated to all members and is also available on our website.

We encourage homeowners to check their water meters on a daily basis in order to limit your usage to a daily maximum of 600 litres per household (if at all possible). Generally, between 40% and 60% of household water is inefficiently used for outdoor purposes, like watering gardens and filling swimming pools. We can make a difference, if everyone actively participates in efforts to conserve water.

Please visit www.capetown.gov.za/keepsavingwater for tips on saving water.

Despite the strict restrictions and water scarcity, there are still a number of people in our area who don't comply. It is imperative that we make every effort to conserve our precious water resources. We have had a number of residents complain to us about water wasting in our area.

The City of Cape Town has created the following facilities to bring water wastage to their attention:

- Call 0860 103 089 – choose option 2: water related faults
- Use the city's "Services Requests Tool"
- Send an e-mail to water.restrictions@capetown.gov.za
- SMS 31373 (max of 160 characters)

When reporting water wastage (e.g. a burst water pipes or non-compliance), please provide as much evidence as possible related to the incident. Photographs and precise details are vital. This will assist the Cape Town Municipal Services to respond as quickly as possible.

Everyone's co-operation in this regards is much appreciated.

Kind regards
Van Riebeeckshof Trustees

SAVE WATER – EVERY DROP COUNTS – WATER IS LIFE!