

Dear Homeowner and Resident,

VRMHOA GUIDELINES & RULES OF CONDUCT

The main objective of the development of Van Riebeeckshof is the provision of a high-quality lifestyle for residents, and the purpose of these rules is to protect this lifestyle. When purchasing a property in Van Riebeeckshof, owners become members of the Van Riebeeckshof Master Homeowners' Association (VRMHOA). Membership of the VRMHOA is based on owning property in the Van Riebeeckshof area.

The City of Cape Town has approved the VRMHOA Community Participation Manual & Design Standards Guide. These rules have been established in terms of the Memorandum and Articles of Association of the Van Riebeeckshof Master Home Owner's Association (VRMHOA) and are binding upon all occupants of the Development.

Gated communities in the VRMHOA area each have their own Constitution and Rules. These may be more restrictive in relation to the properties falling within the boundaries of the gated community, but should not be in conflict with the VRMHOA Constitution and Guidelines.

As the VRMHOA Development Guidelines apply to all properties in Van Riebeeckshof, members are requested to please acquaint themselves with the contents thereof. These documents are available on the Van Riebeeckshof website (www.vanriebeeckshof.co.za). Members in gated communities would also be required to meet the standards of the HOA of the gated community.

CITY OF CAPE TOWN – FAULT REPORTING

We encourage all members to report faults such as potholes, water leaks, electricity failures and illegal dumping, among other service requests to the City of Cape Town as soon as you become aware of it.

There are various ways to log your queries and complaints – please use any of the methods listed below:

- Telephone, the call centre number is 086 010 3089
- SMS 31373 (no more than 160 characters)
- E-mail contactUS@capetown.gov.za

ADT

Should there be an incident, we have noticed that several of the Van Riebeeckshof residence don't have the ADT contact numbers at hand.

Please keep the following numbers close to your telephone and programme them onto your mobile phones:

- Dedicated Van Riebeeckshof car 083 677 3699
- Emergency call centre number 086 12 12 300

Keep warm during the cold winter & please continue to save our precious water!

Kind regards
Van Riebeeckshof Trustees